

CATALINA SOFTWARE LIMITED (**we**) are committed to protecting and respecting your privacy.

SCOPE OF POLICY

This policy applies to your use of the Catalina Software Limited website (**Website**).

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998, and the General Data Protection Regulation (GDPR) which comes into effect from the 25th May 2018, the data controller is Catalina Software Limited of AX House, 3 Ryston End, Downham Market, Norfolk PE38 9AX.

INFORMATION WE COLLECT FROM YOU

We will collect and process the following data about you:

- **Information you give us (Submitted information):** This is information you give us about you when you submit an online form to us through our Website. If you contact us, we will keep a record of that correspondence. The information you give us may include your name, company name, address, e-mail address and phone number, username, password and other information.
- **Information we collect about you.** Each time you access our Website we will automatically collect the following information:
 - technical information, including a unique device identifier (for example, your Device's IMEI number, the MAC address of the Device's wireless network interface, or the mobile phone number used by the Device), your computer, tablet or mobile operating system (Device Information);
 - information stored on your Device, including contact information, login information, (Content Information);
 - details of your use of our Website through Google Analytics including, but not limited to: site visit data, and other communication data (Log Information).

Location information

Google Analytics will use geographical information to determine your current location, and will provide us with this information as part of our reporting.

Cookies

We do not use cookies on our Website. Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a website, and stored on your computer's hard drive.

Like many websites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies, or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Website.

Uses made of the information

We use information held about you in the following ways:

- Submitted Information: This is used to provide feedback and services to the Authorised Recipient.
- Device information: This is used for marketing purposes.
- Location information: This is used for marketing purposes.

We may associate any category of information with any other category of information, and will treat the combined information as personal data in accordance with this policy for as long as it is combined.

Disclosure of your information

You agree that we have the right to disclose your personal information to any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the Companies Act 2006.

Otherwise, we will not disclose your personal information to third parties except:

- If we are under a duty to disclose or share your personal data in order to comply with any legal or regulatory obligation or request.
- In order to:
 - enforce or apply the EULA, Our Terms of Use terms and conditions of supply, and other agreements to investigate potential breaches; or
 - protect the rights, property or safety of Catalina Software Limited, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Where we store your personal data

All information you provide to us is stored on our secure servers.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to us; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

We will collect and store personal data on your Device using application data caches and browser web storage (including HTML 5) and other technology.

Your rights

We will only process your personal data for marketing purposes if there is a Legitimate Interest to do so. If you provide us with personal data, then you are consenting for us to use this to contact you and suggest further Catalina Software products and services that can be of use to you. The information we hold on you will be for an unlimited period of time unless you request us to remove it. You can request to be removed from any Catalina communications at any time; to do this, please Contact Us in writing.

Access to information

The Data Protection Act 1998 and the General Data Protection Regulation (GDPR), gives you the right to access information held about you. Your right of access can be exercised in accordance with that Act.

You should contact us to access your personal data held by Catalina Software Limited to correct, update or delete it.

Changes to privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you.

Contact

Questions, comments and requests regarding this privacy policy are welcomed, and should be addressed to support@catalina-software.co.uk.